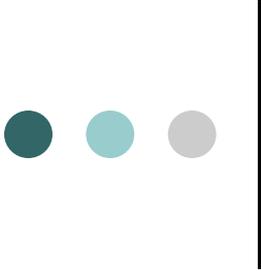


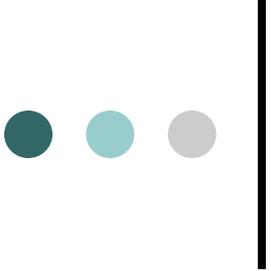
**Multnomah County  
Department of County Assets  
Information Technology Division**

**BCC Work Session  
Update: Strategic Technology Projects  
January 31, 2012**



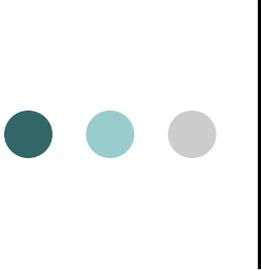
# Agenda

- Overview
- Quarterly Review Process
- Current Strategic Projects in Summary
- Project Highlights
- New Project Possibilities



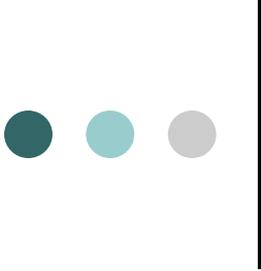
# Overview

- What are Strategic Projects?
- How are Strategic Projects Funded?
- How are Strategic Projects Tracked?



# What are Strategic Projects?

- Provide County-Wide Benefit
- Provide County-Wide Infrastructure
- Create Core Departmental Systems
- Mandates without Capital Funding
- Create Cost Savings and/or Efficiencies



# How are Strategic Projects Funded?

- Full Faith and Credit Bonds
- IT Fund Beginning Balance (BWC)\*
- One-time General Fund Cash Transfers\*
- Departmental Rates

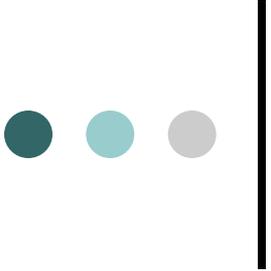
\*Referred to as “IT Advisory Board or ‘ITAB’ Projects”. Budgeted in the IT Innovation and Investment Program Offer.

# How are Strategic Projects Tracked?

## ○ Quarterly Review Process

- Quarterly Planning Session
- Track Projects and Resources
- Share Information: Staff and Customers
- [Quarterly Planning Jan2012](#)
- Periodic Project Updates: PMC/ITAB



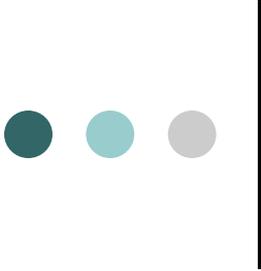


# Current Strategic Projects

- Bond Funded Projects

- Data Center and Disaster Recovery\*
- Network Convergence\*

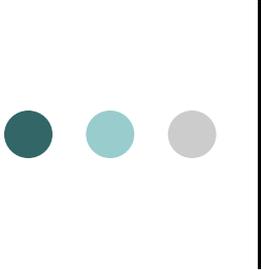
**\*Project Highlight**



# Current Strategic Projects

## ○ ITAB Projects Completed

- DCA—Facilities Mobile Assets
- DCA—Planview Upgrade
- DCJ—JuST System-Phase 2
- DCM—SAP Archiving
- DCS—Land Use Planning-Phase 2  
<http://web.multco.us/land-use-planning>
- MCDA—Content & Document Management

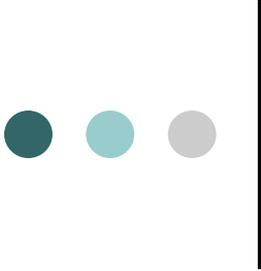


# Current Strategic Projects

- ITAB Approved Projects in Process:
  - DCHS—MHASD Client Case Management\*
  - DCJ—Document Management System
  - DCM—Countywide Budget System\*
  - DCM—Employee Self Service Benefits Evaluation
  - DCM—Procurement for Public Sector (SRM)
  - LPSCC—DSS-J Technology Upgrade\*
  - MCHD—Corrections Health Medical Records
  - MCL—Logistics Service Coordination System
  - DCM—e-Timesheet Pilot\*\*

**\*Project Highlight**

**\*\*Pilot funded through rates. Waiting on software upgrade.**



# Current Strategic Projects

- ITAB New Projects in Contingency
  - DCM—SAP Enhancements
  - DCM—Employee Self Service Capabilities
  - DCA—Real Estate Portfolio Management System

# Project Highlights

## ○ Data Center and Disaster Recovery

East County Courthouse



ViaWest Co-Location



Central Library



# Project Highlights



## ○ Data Center and Disaster Recovery

- Many Related Projects
- Two Site Model
- Virtualization—91%
- ViaWest Co-lo Site Complete
- Central Library Network Hub In-Process
- East County Courthouse Data Center—  
Target June, 2012



# Project Highlights

## ○ Data Center and Disaster Recovery

ECC Data Center—CRAC Units



ECC Data Center--UPS



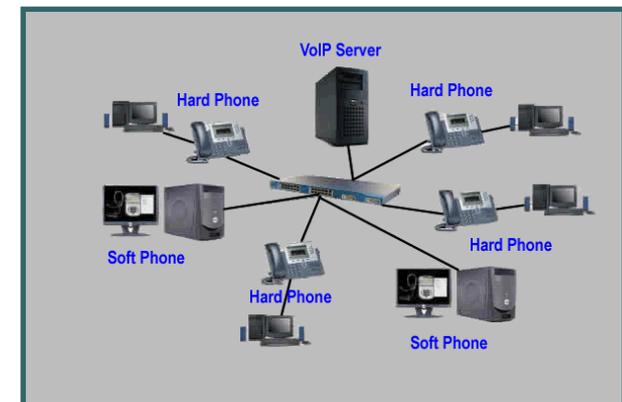


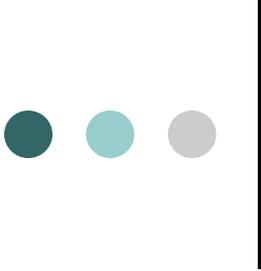
# Project Highlights



## ○ Network Convergence

- County-wide Requirements Sessions
- Feature Requirements Survey
- Request for Information from Vendors
- Trade Show Style Demos
- Final Selection In-Process





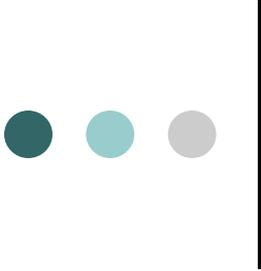
# Project Highlights



## ○ **MHASD Client Case Management**

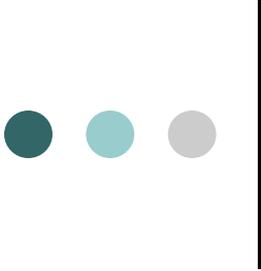
- Replaces ~30 Legacy Systems
- Ability to Track Clients across MH Programs
- MH Electronic Medical Records
- Exchange Data with Other Systems

**Evolv-CS**



# Project Highlights

- **Countywide Budget System**
  - Consistent System: Budget Office & Departments
  - Replace Multiple Legacy Systems
  - Countywide Selection Team
  - Competitive Process
  - Final Selection In Process



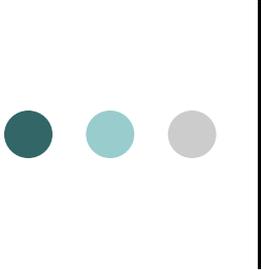
# Project Highlights



## ○ DSS-J Technology Upgrade

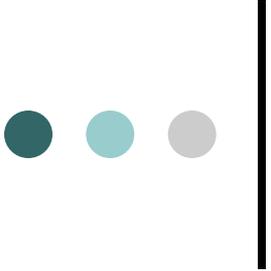
- Replace Complex, Expensive Legacy System
- Significantly Reduce Costs
- Improve Reporting Capabilities
- Phase 1 in Production
- Phase 2 in Process





# Potential New Projects

- DCA—Asset Management
- DCA—Motor Pool Reservations
- DCJ—Pre-screening--Juvenile Crime Prevention
- DCJ—JuST Phase 3
- DCHS—Mental Health Booking Alerts
- DCHS/MCHD—Health Care Data Exchange
- LPSCC—Public Safety Data Exchange



Closing

**Questions & Answers**